

SCF Arizona your business partner in Workers  
Compensation Insurance and workplace safety



## SCF changing to improve service for you

Provided by Ed Redmond  
Association Coordinator

SCF Arizona is making giant strides in reinventing itself to serve Arizona employers and their employees as well as our association partners in more efficient ways and to reward our safest customers.

SCF and its subsidiary companies are proud to provide innovative workers' compensation insurance solutions to businesses that seek the best in workplace safety protection, an achievement we've managed for more than 85 years.

At SCF we strive to make experiences for policyholders the best they can be, because loyalty is critical to our success. We improve the resources you need to manage business costs effectively and to make your workplace safer: **because safe businesses save money.**

In return, SCF has helped to keep Arizona workers' compensation rates among the lowest in the nation.

During the past 12 months, SCF has made improvements to make provide better customer service. For example, our website, [www.scfaz.com](http://www.scfaz.com), now operates around the clock, so policyholders and injured workers can

- View claims
- Enter payroll
- Print certificates of insurance
- Pay premium by credit card at their convenience.

Free safety training materials are available as are streaming videos, interactive quizzes and even a Quick Quote option, which takes only three easy steps.

As we continue to listen to our partners in safety and our policyholders, the SCF website will continue to undergo changes as we add more tools this year.

In 2009, SCF Arizona created three subsidiary insurance companies to better serve its policyholders: SCF Western Insurance Co., SCF General Insurance Co., and SCF Casualty Insurance Co. These additions to SCF Arizona and SCF Premier Insurance Co. allows us to reward customers with pricing options based on a company's size, loss history and safety record, effectively customizing policies for a better business fit.

Policyholders often take advantage of the professional expertise we offer as a partner in safety and in workers' compensation. SCF's loss control consultants help clients to create safety plans, conduct safety audits and develop such cost-saving strategies as Return-to-Work programs.

With its historic roots in Arizona, SCF has the insight and expertise to serve our state's businesses. Employers have depended on us – in good times and bad – whenever they've needed help with workers' compensation insurance. We remain committed to being at work for you.

*If you would like more information on workplace safety please contact your Association Coordinator Ed Redmond*

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UPCOMING SCF ARIZONA  
EVENTS:

**Tucson Safety Works  
Expo March 16, 2010,  
details and registration  
information at  
[www.regonline.com/swtucson10](http://www.regonline.com/swtucson10)**



Here are some of the services and resources SCF offers:

- ✓ 24/7 access to online resources at [www.scfaz.com](http://www.scfaz.com) with new password
  - Report on line
  - Pay on line
  - Certificates of Insurance
  - Claims View
  - On demand safety training modules
  - Quick quote for new coverage
- ✓ Dedicated SCF Arizona sales and service teams plus loss control consultants throughout Arizona
- ✓ Free safety education programs and annual Safety Works Expos
- ✓ Safety training partnerships with trade and business associations
- ✓ In-house free legal and claims fraud investigation services, statewide
- ✓ Pricing incentives for safe companies
- ✓ Free safety plan template for your business
- ✓ Preferred Connection Network of medical providers who handle workplace injuries and help to keep premiums low. Find the nearest provider to your workplace by going to <http://www.scfaz.com/pcn/>.
- ✓ Now offering coverage for qualified out-of-state businesses

Please check the SCF website at [www.scfaz.com](http://www.scfaz.com) or call the SCF Contact Center at 602.631.2600 or 866.284.2694 for more information.

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